

FOR IMMEDIATE RELEASE

October 6, 2021

For more information, contact:
Cindy Mumby
Director of Governmental & Community Relations
410-340-5376
camumby@harfordcountymd.gov

Harford Transit LINK Named Maryland's 2021 Outstanding Transit System

BEL AIR, Md., (Oct. 6, 2021) - Harford County's public bus service has been named Maryland's top transit system for the third time in five years. Harford Transit LINK received the 2021 Outstanding Transit System Award from the Transportation Association of Maryland in September.

Harford Transit LINK was recognized in the areas of safety, operations, customer service, financial management, staff development, policy and administration, marketing, and community relations.

The system increased ridership by 22% over the last two fiscal years; increased driver compensation; implemented free apps to help with trip planning, bus tracking and mobile payments; and participated in the American Public Transportation Association's Health and Safety Commitments Program for bus system employees and the citizens they serve.

"I am proud of our team for constantly improving our public transportation system and making Harford Transit LINK a leader in Maryland," County Executive Barry Glassman said. "I encourage anyone who isn't already a rider to find out how our bus service can connect them to life's opportunities in Harford and beyond."

Harford Transit LINK was named the Outstanding Transit System of the Year by the Transportation Association of Maryland in 2017 and in 2019 for its campaign to become a leader in modernization and customer service.

For more information about Harford Transit LINK, including apps, on-demand service, and fixed routes, call 410-612-1620 or visit www.harfordtransitlink.org.



Harford Transit LINK earns 2021 Outstanding Transit System Award from the Transportation Association of Maryland. Harford Transit LINK officials pictured from left, Karen Holt, deputy director of community & economic development; Michael Sandmeier, lead technician, First Vehicle Services; Jodi Glock, administrative supervisor; Gary Blazinsky, administrator; Floyd Reevey, transit operations team; Len Parrish, director of community & economic development; Patrick O'Neill, communications team.